



**OPERADORA PORTUARIA
CENTROAMERICANA, S.A. DE C.V.**

Oficina Principal:

7 Calle, 20 Ave. S.O. No.152
Barrio Río de Piedras, San Pedro Sula
Honduras – Centro América.
Tel. + (504) 2564-6770

Terminal de Operaciones:

15 calle Este, entre 1 era Ave.
y Zona Libre, Puerto Cortés.
Honduras- Centro América.

CCus-Out-PC-00018

Puerto Cortés, Cortés
February 10,2015

General Communicate

Dear Costumers,

Receive a warm greeting from Operadora Portuaria Centroamericana S.A de C.V, wishing that all of you are enjoying success in your commercial business.

The reason of the present communicate is to formally announce that in order to implement a steady improvement in the quality of our services from this day Wednesday February 11, 2015 have enabled a call center exclusively for the industry Agro export FPX all of you can call for information, complaints, and track shipments and incomes for your goods to the OPC Terminal, also the designee will have an exclusive email, that way she can be following up all your requests and answering them promptly once designee have the information required for each case that present.

To achieve a formal two-way communication we request your valuable collaboration telling who will be the focal points of FPX who will have contact with the person we assigned in the OPC Call center.

Here is the contact from the responsible assigned FPX Agro sector:

Assigned: Maria Carolina Martinez

Phone: 2564-6770 Ext. 2217

E-mail: fpx@opc.hn

OPC takes this opportunity to appreciate your valuable support and fine attention.

Atte.

OPERADORA PORTUARIA CENTROAMERICANA S.A DE C.V

